



Dear Customer,

Thank you for entrusting All Pest Solutions with the health and well being of your home and/or business. As we work together as a community and nation to better understand and mitigate the spread of the novel Coronavirus, we are all being asked to adhere to new guidelines and to do our best to practice social distancing.

Please know that as protectors of public health, food and property, we take our role in safeguarding your quality of life very seriously. Pest control professionals are responsible for protecting against rodents, insects, arachnids and other animals that can damage property and threaten people's health through the spread of disease and bacteria, in addition to inflicting painful bites and stings. Our critical services extend into people's homes and businesses, as well as major commercial operations such as healthcare facilities, food processing facilities and more.

We strongly encourage everyone to follow the advice set forth by the U.S. Centers for Disease Control and Prevention (CDC) and our government leaders. As an organization, we are taking additional measures to ensure we provide the best level of protection for both our customers and our employees. For more information on the steps we are taking, please see the CDC's guidance for businesses which can be found [here](http://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html). (www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html)

This letter also serves to inform you that as of March 18, 2020 we are operating business as normal, with an increased awareness, wearing Personal Protective Equipment (PPE), regularly disinfecting equipment and practicing social distancing. Please be comforted knowing that as an essential service company, we make it our mission to protect public health every day. We will be following our outside only, inside upon request philosophy, however if services inside your home or business are required, our technicians are prepared to come in wearing booties, gloves and masks. In addition, please let us know if you would like us to email your invoice to pay over the phone or online instead of leaving it on the porch. We will do our best to provide you with the level of service and satisfaction you've come to expect from All Pest Solutions.

If you have questions about your routine service or are experiencing a pest control problem please call 972-442-1169, email us at CustomerService@AllPestSolutions.com or follow us on Facebook.

Thank you again for your continued trust and we wish you safety, health and peace during this difficult and unprecedented time. We will get through this together.

Sincerely,

All Pest Solutions
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Wylie, TX. 75098